CLIENT COPY-PLEASE KEEP

Welcome to Makin Wellness! We are so happy to have you here. Please read our company policies and client expectations and share any questions that you may have with us.

Late & No-Show Policies

- If you are late for your session you will only be able to see your clinician for the remainder of the scheduled time.
- If you cannot make your appointment, we require 48 hours cancellation notice.
- You have the option of meeting with your provider virtually (not all insurance plans cover for virtual visits)
- If you are a No-Show, you will be charged a $80 fee and after **two** No-Show appointments, you will be discharged from our care.
- Please understand that our clinicians reserve a limited number of appointment slots on their calendars and when you don't cancel your appointment in a timely fashion, it prevents another person the opportunity to be seen.

Office Procedures

- Please have a seat in our waiting room and your clinician or case manager will be with you at your scheduled appointment time.
- If you have a copay, coinsurance or session fee it is due prior to the session and given to the clinician. For ongoing clients, we keep your card on file and will charge your payment by the end of the day with our processing fee of $3
- Guests are not allowed to enter into the therapeutic areas unless prior approval by the clinician, client, or accompanied by an employee.

Our Staff

- Based on your symptoms and concerns, you are matched with a clinician. If you feel as though you need a different person than who you were matched with, please feel free to contact us via email at info@makinwellness. We want you to get the most of your experience with Makin Wellness and we understand that sometimes you prefer a different counseling style than the person you were matched with provides.

Office Number: 412-532-1249
Website: https://makinwellness.com Email: info@makinwellness.com